



## Customer Information Form

\*\* Please send this form with your clarinet.  
\*See note at bottom about shipping insurance

Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone/Cell #: \_\_\_\_\_ Text ? Yes or No

E-mail: \_\_\_\_\_

Instrument: \_\_\_\_\_

Serial #: \_\_\_\_\_

Any specific concerns with your clarinet? Work requested? (Overhaul, cleaning, etc.)

Can I add you to my Clarinets by Copeland email list? Yes or No

Do you need a signature required at time of delivery? Yes or No

Did we provide an estimate for your clarinet repair already? Yes or No

\*Shipping insurance is not needed if you have a receipt from the purchase of your clarinet or an appraisal of the instrument. Clarinets by Copeland carries business insurance that covers your instrument while in transit to us. You are more than welcome to purchase additional insurance through your shipping company.

# CLARINETS BY COPELAND

## Product Selection Form

**\*\*INCLUDE THIS WITH  
YOUR CUSTOMER FORM\*\***

While your instrument is in the shop for maintenance, take advantage of improving the sound of your clarinet by investing in one of the new custom Clarinets by Copeland barrels or bells. See below for details on each item. Please make your selection below. Prices below include discount (on barrel) for purchasing while your horn is in the shop. Any fitting is also included!

\_\_\_\_\_ Custom 66mm Wood Clarinet Barrel **\$150**

\_\_\_\_\_ Custom 66mm Delrin Clarinet Barrel **\$150**

\_\_\_\_\_ Custom Wood Clarinet Bell **\$350**



The custom C by C bell helps improve the pitch on low F and E by slightly raising the pitch. The bell also helps smooth out the lower register of the clarinet



The custom C by C barrel helps so many things. It improves intonation, projection, and helps focus the sound of the clarinet. The bore has a reverse taper with a matching exterior shape that leaves an even wall thickness across the entire bore!

Please print and attach to shipping box:

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Clarinets by Copeland  
3910 Willowview Blvd.  
Louisville, KY 40299



Clarinets by Copeland

clarinetsbycopeland@gmail.com

(865) 816-9587

### Shipping Instructions

1. Insurance is not needed if you have an appraisal or receipt from purchase. For your convenience, my business insurance covers your instrument while in transit to me.
2. Start by packing the clarinet inside the case well with paper towels. Check case when it is closed that clarinet is not shifting around.
3. Wrap bubble wrap or kraft paper around clarinet case with tape to keep case from opening while in transit.
4. Find a box that is only slightly bigger than the case. Use fill (bubble wrap or packing peanuts or paper) to take up any space around the case.
5. Slightly close the flaps on the case and shake the box to see if you need to add more fill. You want the case to be snug inside the box, so it doesn't shift around.
6. Ship and attach address to box with the customer form inside the box.
7. Request a signature if you are not comfortable with it being left on a porch.
8. Relax and wait patiently for your better than new clarinet to arrive back home!

THANK YOU!!!